

COLLEGE OF ALAMEDA
Learning Resources Center

LRC SLO Survey

The purpose of this survey is to get your feedback on the quality of LRC services you have received and how we can improve our area to better serve your academic needs. Please complete answering this form and leave it with one of our LRC staff.

Thank you for participating in our survey.

Directions: Please answer the questions using the scale below. Each question will have five (5) possible answers. Please circle the write answer. On the written questions, please write clearly.

SCORING

1 - strongly disagree 2 - disagree 3 - either agree or disagree 4 - agree 5 - strongly agree

QUESTIONNAIRE:

“After meeting with a tutor....”

	I would recommend tutoring to others.	1	2	3	4	5
	I felt comfortable with the tutor.	1	2	3	4	5
	I found the tutor helpful.	1	2	3	4	5
	The tutor answered my questions.	1	2	3	4	5
	I will see a tutor again.	1	2	3	4	5
	Do you have any computer issues?	<i>Answer:</i>				
	Do you have any suggestions to improve our service?	<i>Answer:</i>				

College of Alameda
Learning Resources Center

SLO Survey Results

Open Lab

	1- Strongly Disagree	2- Disagree	3- Either one	4- Agree	5- Strongly Agree
I would recommend tutoring to others.	1		2	4	15
I felt comfortable with the tutor.		1	3	2	16
I found the tutors helpful.	1		3	2	16
The tutor answered my questions.		2	1	4	15
I will see a tutor again.		1	2	2	17

Math Lab

	1- Strongly Disagree	2- Disagree	3- Either one	4- Agree	5- Strongly Agree
I would recommend tutoring to others.			1		13
I felt comfortable with the tutor.			1	1	12
I found the tutors helpful.			1	1	12
The tutor answered my questions.				1	13
I will see a tutor again.				1	13

Writing Center

	1- Strongly Disagree	2- Disagree	3- Either one	4- Agree	5- Strongly Agree
I would recommend tutoring to others.	2	3	5	19	28
I felt comfortable with the tutor.	3		9	25	20
I found the tutors helpful.	3	1	7	20	26
The tutor answered my questions.	3	1	5	19	29
I will see a tutor again.	3	1	8	16	29